

Follow these guidelines for procuring good quality audio equipment

Guidelines for Procuring Audio Equipment

Rating	Image	Description	Notes
BEST		Adobe Connect recommends a USB computer headset with microphone for best results.	Good quality USB headsets are available in the US in the \$40 to \$50 price range. We have found success with the Logitech brand, which is commonly available in office supply stores. Avoid getting a headset with a mute button, as this creates confusion (it may not be clear whether you are muted in the meeting room, or on the headset, or both.) If you already own a USB headset, check on the earpiece or cord for a mute button, and check the microphone for a mute indicator light.
GOOD		Analog headsets with built-in microphones are deemed second best by Adobe Connect.	Our experience shows that analog style connections work well, sometimes even better than USB. USB connections are not always easily recognized, and often require you to reboot your computer. If you have difficulty with a USB headset, give an analog headset a try. For example, try iPhone or smartphone earbuds. We have also found the “Sennheiser PMX 685i SPORTS Adidas In-Ear Neckband” to be very reliable, and is available through Amazon. If you have issues related to low Internet bandwidth, you might find that an analog headset gives better results than a USB headset.
		Headphones plus standalone analog microphone.	We have found success using the VEC CM-1000 Conference Microphone, available on Amazon.
DO NOT USE!		Computer with built-in microphone and speakers. <i>The most common cause of audio problems is participants relying on their built-in computer audio system.</i>	Built-in computer audio systems work well for webinars because participants only listen; but are poor for collaboration, as they often create an echo or distorted sound.
		External computer speakers plus USB webcam and built-in microphone.	This combination is also reputed to give poor quality audio. You may find that you need to test several different pieces of equipment before finding the combination works best for you.